GENERAL PEST CONTROL SERVICE AGREEMENT

Street address	City	State / ZIP	Date of agreement	Pages
6704 Northwest 36th Street, Units A and B	Bethany	OK 73008	08/03/2026	2

CT

Cross Timbers Pest & Termite, LLC

4512 Southeast 29th Street
Del City, OK 73115
(405) 555-0134
office@crosstimberspest.com

Agreement no. GP-26-2093
License no. 2318

Customer: Ray Castillo — Phone: (405) 555-0146

Billing address: 3109 North Rockwell Avenue, Bethany, OK 73008 — Email: rcastillo.rentals@gmail.com

Signing as: [x] Property owner [ ] Owner's agent or manager

Property: [ ] Single-family home [x] Duplex or multi-unit [ ] Business

Units or buildings served: Units A and B, with both garages

Pests covered

- [x] Ants
- [x] Cockroaches
- [x] Spiders
- [x] Crickets
- [x] Scorpions
- [ ] Silverfish
- [ ] Earwigs
- [ ] Centipedes and millipedes
- [ ] Wasps and hornets
- [ ] Fleas
- [x] Mice
- [ ] Rats
- [ ] Other: _____

Termites and other wood destroying organisms are not covered. Termite work needs its own termite contract.

Areas serviced

- [x] Inside living areas
- [x] Garage
- [ ] Attic
- [ ] Crawl space
- [x] Outside foundation, up to 3 feet out
- [x] Doors, windows, and eaves

Service plan and price

Regular service: [ ] Monthly [ ] Every other month [x] Quarterly [ ] Other: _____

First service date: 08/10/2026 — Initial service: $185.00 (both units)

Each regular service: $125.00 (both units) — Re-service between visits: No charge

Payment terms: Card on file, charged the day of each visit

Term

Agreement begins: 08/10/2026 — Initial term: 12 months (4 quarterly visits)

Renewal: Renews for another 12 months at the same price unless either side cancels. The company gives 30 days' notice before any price change.

Service address: 6704 Northwest 36th Street, Units A and B, Bethany, OK 73008 Date of agreement: 08/03/2026

Terms

Licensed service. The company holds an ODAFF license in the General Pest Control category. A certified applicator or service technician is present at every application.

Labels. Every product is applied as its label directs. The technician leaves the precautions for each visit.

Records. The company records each application, including the product, its EPA registration number, the amount used, and the areas treated, and keeps those records for at least two (2) years (2 O.S. 3-83(A); OAC 35:30-17-21). The customer may ask for a copy.

The customer's part. Give the technician access to the areas being serviced and follow the precautions left after each visit. Leaks, gaps, and clutter that let pests in are the customer's to fix. The technician points them out when seen.

Re-service. If covered pests come back between regular visits, the company returns at the re-service price on page 1.

Cancellation policy

"Prior to entering into a contract, all service terms, including the cancelation policy, must be clearly conveyed to the customer and a copy of the contract must be provided to the customer at the time the contract is signed." (OAC 35:30-17-20(e))

The customer may cancel by: Calling, emailing, or writing the office at least 7 days before the next scheduled visit.

The company may cancel by: Written notice to the customer at least 30 days before the next scheduled visit.

Charges or refunds on cancellation: Each visit is charged after it is done, so nothing is refunded and there is no cancellation fee.

The service terms, including this cancellation policy, were explained to me before I signed. Customer's initials: RC

I received a copy of this agreement at the time I signed it. Customer's initials: RC

Signatures

For the customer

Ray Castillo

Signature of customer

Ray Castillo — Printed name

08/03/2026 — Date

For the company

Marisol Vega

Signature of company representative

Marisol Vega — Printed name

08/03/2026 — Date

24917 (7a, expires 12/31/2030)

ODAFF certification or registration no.